

ICANDY ORANGE SAFETY INITIATIVE

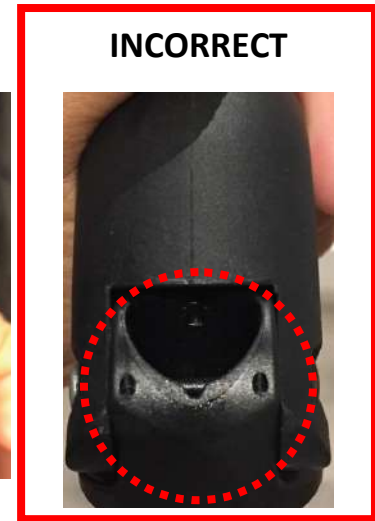
As part of iCandy's ongoing product monitoring programme, it was identified that within certain batches the iCandy Orange bumper bars were missing a plastic cap which results in there being a small hole in the bumper bar, visible at the base of the hinge mechanism. It should be noted that this hole is only accessible when the bumper bar has been removed and levered back on one side.

This relates specifically to the following batches: E11076, 11125, 11147, 11159, 11160 of the Orange 2017 pushchair. To check if your iCandy Orange pushchair falls within the identified batches please check the batch number on the chassis, location of the batch label is shown in the images below:



If your iCandy Orange DOES NOT fall within the affected batches, this notice does not affect your pushchair.

If your iCandy Orange DOES fall within these affected batches, iCandy would like to take this opportunity to request users to carry out a visible check of their product. This can be done quickly by removing and assessing the bumper bar, see images below for reference.



If both caps are in place, the pushchair is safe to use and no further action required. iCandy would also like to reassure customers that it is not possible for them to become dislodged or detached at any point in the future.

If the plastic cap is missing then a new bumper bar is required, it can be requested by telephoning customer services or going online, details of which can be found below:

Telephone: 01767 604400, Option 1 Customer Services

Web: <https://www.icandyworld.com/uk/en/support/form/>

iCandy would like to take this opportunity to sincerely apologise for any inconvenience this may cause to our customers.