

mothercare

Important product recall notice

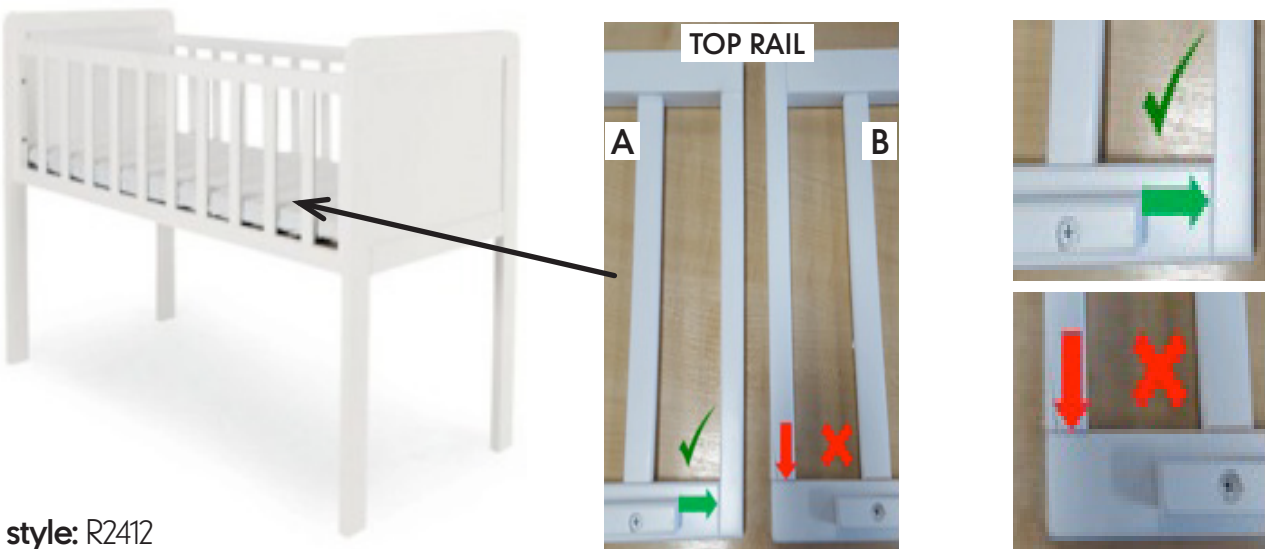
mothercare hyde crib

Mothercare is recalling its Hyde Crib. This is due to a risk of injury posed by a safety issue of the base detaching from the frame.

It affects a small number of cribs sold, with batch dates from January 2017 to November 2017. All earlier batch dates are unaffected. The batch date can be found on the crib base.

This crib is sold in mothercare stores, the mothercare website and various other outlets.

To check if you have an affected crib please check the guidelines below:



style: R2412

barcode: 502146378938-2

If the bottom rail, with blocks on which you sit the base, is shorter than the top rail then your crib is not affected, picture A.

If the bottom rail, with blocks on which you sit the base, is longer than the top rail then your crib is unsafe and should be returned to store, picture B.

If your crib is affected, please stop using it immediately and return your product to a mothercare store where a full refund will be given.

If you have any queries, please contact mothercare either by phone on: 0344 875 5122 or email: hydecribenquiries@mothercare.com

This action has been taken to ensure the safety and well-being of our customers and we apologise for any inconvenience this may cause.

Mothercare UK Ltd, Cherry Tree Road, Watford, Hertfordshire WD24 6SH